

Upcoming Product Launch – October 1, 2025

We are excited to announce that new Idaho Surplus Line Broker Portal will launch in October, as a replacement of the current InsCipher Submission Portal. This upgrade is designed to improve functionality, streamline processes, and better support your business needs.

Here's what you need to know:

- Broker testing is expected to begin within the next two weeks. Previously identified brokers will be contacted within the next week to participate in testing activities.
- Job aids will be provided to all testers and will also be available online for all users at go-live. This will include FAQs and How-To documentation.
- We will be reaching out prior to the launch date with details on the initial creation of user accounts in the new Broker Portal. We recommend you review your current user accounts to validate the information and consider which user may be designated as an administrator for your accounts.
- Cutoff dates for filing transactions in the legacy system and for invoice payments will be announced in advance of the transition.

Stay tuned—more information will be shared later this month to help you prepare for a successful transition.

Thank you for your continued partnership!